



आचार्य मनिष र. जोशी
सचिव

Prof. Manish R. Joshi
Secretary

NAAC
A++
8/11/24



सत्यमेव जयते



आज़ादी का
अमृत महोत्सव

विश्वविद्यालय अनुदान आयोग
University Grants Commission

(शिक्षा मंत्रालय, भारत सरकार)
(Ministry of Education, Govt. of India)

D.O.No. F. 1-13/2022 (CPP-II)

IMMEDIATE/COURT MATTER

19th September, 2024/28 भाद्रपद, 1946

Sub :- Constitution of Grievance Redressal Committee for the Students in Higher Education Institutions - WP (Cri.) No. 793/2017 WP (Cri.) No. 793/2017 COURTS ON ITS OWN MOTION IN RE: SUICIDE COMMITTED BY SUSHANT ROHILLA, LAW STUDENT OF I.P. UNIVERSITY

Respected Madam/ Sir,

The Hon'ble High Court of Delhi has directed, vide its Order dated 9th September 2024 in the above matter, all educational institutions imparting education at undergraduate and postgraduate levels to constitute Grievance Redressal Committees for students within two weeks, failing which action would be taken as per law.

The Hon'ble Court has directed the UGC to issue a circular to provide a last opportunity for educational institutions to constitute Grievance Redressal Committees for students within two weeks.

A copy of the Order dated 9th September 2024 is attached for reference.

In compliance with the directions of the Hon'ble Court, educational institutions are urged to take immediate steps to constitute Students' Grievance Redressal Committee(s) as provided in the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023. The Regulations are available on the UGC website (www.ugc.ac.in)

The UGC notified the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023, in the Gazette of India on 11th April, 2023. The Regulations provide for the establishment of the Students' Grievance Redressal Committee(s) (SGRC) by all Higher Education Institutions (HEIs).

The HEIs were requested vide letter dated 12th April 2023 to implement the provisions of the Regulations, including the constitution of SGRCs, within 30 days.

Higher Education Institutions are once again requested to ensure compliance, as any failure would attract action as per law.

Colleges are requested to furnish the details of SGRCs constituted by them to their affiliating Universities. Universities, in turn, are requested to furnish the details of the SGRCs constituted by them and by their affiliated institutions, if any, to the following Email IDs in the enclosed format by 24th September 2024.

In the case of a Central University

: mssarma.ugc@nic.in

In the case of a State University

: amanola@ugc.gov.in

In the case of a Deemed to be University

: monika.ugc@nic.in

In the case of a Private University

: amol.ugc@nic.in

Regards,

Yours sincerely,

(Manish Joshi)

Encl.: As stated above.

To,

The Vice Chancellors of all Universities

The Principals of all Colleges/Institutes

D. K. N. COLLEGE, ERANCH, CUTTACK

COLLEGE GRIEVANCE REDRESSAL COMMITTEE

D. K. N. College has maintained a transparent and equally efficient grievance redressal system for the college community. The College Administration takes full responsibility for providing a safe, secure and contented learning environment to all the students and staff. The College Grievance Redressal Committee was established in 2020 as per the UGC regulations (2019) to cater to the needs of the various college sections. The Committee has played a vital role in the administration setup since its inception. Under the direct purview of the Head of the Institution, the Committee has been continuously striving to achieve a conducive and harmonious atmosphere for every stakeholder within the college community. The grievances received by the Principal are forwarded to the Committee, who then take turns solving the crisis at hand, depending on the seriousness of the issue.

All students of the College reserve the right to appeal any academic matter for redressal. If any problem arises regarding disputes over grades, Course requirements, Staff conduct, excessive fines, etc., the student may file a grievance formally to the CGRC for official review. A Student Representative may assist the aggrieved student in presenting the case. The hearing of the matter is carried out as per the UGC guidelines of the Committee as well.

AIMS & OBJECTIVES:

1. To accept written grievances from students and staff related to the college apparatus.
2. To create a conducive learning atmosphere and implement an efficient mechanism to handle the reports.
3. Forward the findings/resolutions to the Management Body if necessary for further action.
4. To represent the valid grievances about the concerned section and redress the same.
5. To evaluate and validate the authenticity of the reported grievances with strict integrity, not undermining the gravity involved.
6. To conduct and convene meetings within the Committee to address the impending issues, whether solved or pending. And initiate follow-up till the final disposal.

COMPOSITION

Sl.No	Name	Designation	Position
1.	Mr. Markandeswar Mohapatra	Principal	Chairman
2.	Mr. Prabir Kumar Jena	OIC, Examinations	Member <i>Convenor</i>
3.	Dr. Niranjan Mohapatra	Lect. In Botany	Member

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PRINCIPAL
D. K. N. COLLEGE
ERANCH, CUTTACK
Principal
D.K.N. College
Eranch, Cuttack